

Quality Policy

Balark is committed to achieving the highest level of customer satisfaction by ensuring the timely delivery of quality products through strict adherence to customer requirements, compliance with the Quality Management System (QMS), and a culture of continual improvement across the organisation.

Key Commitments:

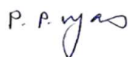
- **Customer-Centric Approach:** We prioritize understanding and fulfilling customer needs by delivering products that meet agreed-upon specifications and quality standards.
- **Quality Management System (QMS):** We maintain a robust Quality Management System that ensures compliance with all applicable standards and regulations, while fostering a culture of excellence across all operations.
- **Timely Delivery:** We are dedicated to ensuring timely delivery of products without compromising on quality.
- **Continuous Improvement:** We believe in continuous improvement of our processes, products, and services by regularly reviewing our performance and implementing effective changes.

To support this commitment, we have developed and implemented a fully computerised system that encompasses the following key quality functions:

- **In-process inspection and verification system** to monitor material quality at every stage of production.
- **Batch authorisation and advanced Statistical Quality Control (SQC)** tools, including CP-CPK analysis and R & X bar charts.
- **Comprehensive material traceability**, allowing tracking from the final dispatched product back to the original raw material batch.

Integrated quality control and process control plans to ensure consistent monitoring, assurance, and control of product and process quality throughout the production lifecycle.

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Paresh Vyas
Director